



A Service of The City of Cincinnati

**GREATER CINCINNATI  
WATER WORKS**

4747 Spring Grove Avenue  
Cincinnati, Ohio 45232-1986  
513-591-7700

Cathy B. Bailey, Director

## FOR IMMEDIATE RELEASE

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**Water Quality & Treatment Superintendent:** Jeff Swertfeger at [jeff.swertfeger@cincinnati-oh.gov](mailto:jeff.swertfeger@cincinnati-oh.gov) or 513.624.5608

**Media Contact:** Stephanni Cohen at [stephanni.cohen@cincinnati-oh.gov](mailto:stephanni.cohen@cincinnati-oh.gov) or 513.591.7891

## GCWW Lead Compliance Update

**lead.myGCWW.org web page & 651-LEAD HotLine now available**

(CINCINNATI) – For nearly 200 years, Greater Cincinnati Water Works (GCWW) has been a dependable provider of safe drinking water for the region. In light of the current drinking water lead contamination situations in Ohio and nearby states, GCWW and the City of Cincinnati want to reassure citizens that providing and maintaining safe drinking water to customers is the number one priority.

### GCWW Water Quality & Treatment

GCWW has always met or exceeded all of the state and federal health standards for drinking water and uses state-of-the-art water treatment processes that include multiple barriers to protect public health.

GCWW's water plants employ various treatment processes, such as sand filtration, Granular Activated Carbon (GAC), Powdered Activated Carbon (PAC), and ultraviolet (UV) light to remove and treat for natural and man-made contaminants from our drinking water. It is one of the first in the nation to use a combination of all four treatment methods. GCWW also treats the drinking water specifically to minimize the amount of lead that may leach into the drinking water -- this treatment process is called corrosion control. This process ensures there is no lead in the water as it leaves GCWW treatment plants and minimizes the chance that lead can be picked up from home plumbing. More than 600 tests a day ensure that treatment is effective.

### GCWW Enhanced Lead Program

Although GCWW's corrosion control treatment is extremely effective in minimizing lead, some sources of lead still exist which can potentially be picked up as the water flows from the public lines into and throughout the home.

GCWW takes the potential presence of lead very seriously and is working to further minimize the potential risks in the water distribution system through a Two-Tiered "Enhanced Program" for Lead Compliance. This program implements several recommendations and solutions that will assist our customers and improve our water system.

The Tier 1 initiatives address outreach, education, and communication (see below). The Tier 2 strategies consist of methods to assist in removing the lead service lines from the system. Details will be available in upcoming months.

### **Greater Cincinnati Water Works (GCWW) now provides the following services to assist customers:**

**1. New GCWW Lead web page @ lead.myGCWW.org -- which includes:**

- Comprehensive information about Lead, Services Lines, Ownership, USEPA Regulations, etc.
- Lead Look Up (online query)
- Scratch Test Demo Video
- Direct Link to Lead Kit Analysis Request Form
- Direct Link to Lead Line Assessment Interest Form
- Multiple Links to other important files and informational sites

**2. New GCWW 651-LEAD HotLine (513-651-5323) -- which includes:**

- Interactive Voice Recognition (IVR)
- Lead Look Up (phone query)

**3. Social Media Updates** – Regular updates and posts with links to GCWW Lead page are on GCWW Facebook & Twitter

*Greater Cincinnati Water Works Department (GCWW) provides the highest-quality drinking water to more than 1.1 million people in parts of Hamilton, Butler, Warren and Clermont Counties in Ohio and Boone County, Kentucky.*